



A C S

April 22, 2005

H-Inc.
Attention: Harry Heppler
Post Office Box 12147
Lansing, Michigan 48901

Subject: Letter of Appreciation

Reference: ACS State & Local Solutions Leased Office
700 May Street, Lansing, Michigan

Dear Mr. Heppler:

For past five years H-Inc has provided us with property management services for Summit Street Development where ACS State & Local Solutions operated the Michigan State Disbursement Unit. The facility at 700 May Street was brought to full functionality in a timely manner and the on-going maintenance status of the facilities has never been less than what was expected.

In addition, your company has been very responsive to our facility request(s), and when ACS State & Local Solutions business processing demanded functional changes to the facility to support operational needs, we were able to count on H-Inc to work with our needs and implement any changes in a timely manner.

Should ACS State and Local Solutions future endeavors in the Lansing area call for Commercial Real Estate, we will look to H-Inc again, as a potential provider of our needs.

Best regards,

Michael Terrell
Project Director - Michigan
ACS State & Local Solutions, Inc.

CC: File copy

State and Local Solutions
700 May St • Lansing, MI 48906
517.334.9109 • 517.334.9118 (fax)