

June 16, 2016

Mr. Harry Hepler
Prudden Tech Centre
PO Box 12147
Lansing, MI 48901

Dear Harry,

Now that we have settled into our new office at the Prudden Tech Centre I would like to thank you and your entire H Inc. team for your personal attention, and your above-and-beyond efforts to deliver us high quality space while helping to make our move as smooth as possible.

After the execution of our lease was delayed until November, we especially appreciate all the hard work that went into thoroughly renovating our suite on a shortened timeframe and through the holidays to achieve our move-in date on April 1. The space your team delivered surpasses the competition in quality. Your creative approach to historical adaptive reuse for appropriate improvements is also something we didn't see in your competition. I personally think this is great for the environment. Your ability to maximize our efficiency created the value that made our move possible.

During our site search we heard the rumors of roof/skylight leaks. Though it gave us some pause at the time, I am happy to report that we have experienced no such roof leaks. To the contrary, our staff loves the natural light these skylights transmit throughout their work environment. Our staff continues to compliment the space and some have even made comments stating that this is the nicest building they have ever worked in. We have found that your H Inc. team has been responsive to our routine maintenance requests, and they are willing to go the extra mile to ensure our comfort and operational efficiency. It is already evident that you and your team care greatly about your property and your tenants.

The entire H Inc. team has been a pleasure to work with, especially you and Steve Purchase. We also enjoy our visits from your fur child, Toro! My colleagues and I look forward to continuing to work with the H Inc. team well into the future, and I am confident we made the right decision to locate at the Prudden Tech Centre.

Sincerely,



Rochelle Jehnsen
Human Resources Manager
L&S Associates, A Human Arc Company